

Verification of GeoVerify

Shoppers will enter a special code in the box to the right of GeoVerify. (Shoppers view)

CURRENT FONT SIZE: Normal -	
Braum's: Dine-in AND Drive-thru (#132557)	
Shop Requirements	Location Info
This shop must be performed by 12/30/13	BROKEN ARROW / N ELM (ID# 045) 804 N ELM PL BROKEN ARROW, OK, US 74012
Shop Info	Shopper enters code into their SASSIE Mystery shop survey.
Your Shop Fee: \$0.00 Approved Expenses: \$0.00	Jennifer Kasinger (150) jennifer@shopperjobs.com If this information is not correct, <u>PLE_SE CLICK</u> <u>HERE</u>
Download SHOP GUIDELINES	View Printer-friendly version of this form Time-saving tips and frequently as ad questions
Geoverify	If you have a GeoVerify Code enter it here:

This is the page after the shopper has submitted their survey. Next to GeoVerify the shopper has error messages.

- Your position was .41 mi from the store location. ERROR
- Date does NOT match your report shop date. ERROR





Once the shop has been submitted and the account rep put shop in Hold B. The only difference on your view is you will see on the right GeoVerify (via JobSlinger Mystery Shop Mate):

At 10:06:23 AM EST on 2013-12-27 the shopper's phone registered <u>this location</u> (**0.41 mi/0.66 km from Shop** Location)

GV status: needs reviewer approval

* You will need to click on <u>this location</u>. This will pull up a Google map. See next picture. (Reviewer View)



After you have click on <u>this location</u>, this screen will come up. You will see a Google map and also be asked to verify that the position of the shopper is correct.



Submit.



GeoVerify Approval



As you can see on the Google map, it has mapped out the location of the client and the location of the shopper. A) is the shopper and B) is the client.

On the left of the map it gives you turn, by turn directions.

- As you can see this shopper was no where near the client. The shopper was **.4 mi from Shop** Location.
- There shouldn't be any shops more that <u>.1</u> to <u>.2</u> miles from the fiscal address. This is all read be satellite, so for our very small towns in the middle of no where, you will need to have Becky or Jennifer look these over for verification.





After you have submitted your decision on if the location is correct or not, you will see on the survey "GV status: Incorrect" (Being the shop on this sample, the shopper was not at the correct location, if the shopper was at the correct location you would then see "GV status: Correct".) and the persons name that marked the GeoVerify.

There is not a trigger or anything that is sent out when GeoVerify is marked "incorrect" or "uncertain". You will also need to mark in the green box that you are either waiting on Jennifer or Becky OR you are getting with the shopper. Then you will need to put the shop on Hold A and email Jennifer or Becky. Once shop has been corrected by Jennifer or Becky and there is nothing else wrong with they shop, we put the shop on Hold B.

CURRENT FONT SIZE: Normal -		
Braum's: Dine-in AND Drive-thru		
WICHITA / S ROCK - 121 1251 S ROCK RD WICHITA KS 57037 US Location: 121 (ref#4490) Autor 2010 (District 7042 (District 7042 Manager) District: 7042 (District 7042 Manager) Group: 1 <u>Click here</u> if manager information is not correct	09%:Overall Score (785/800) 100%: Store Appearance (Dine-In) (100/100) 100%: Quality of Food (Dine-In) (100/100) 100%: Quality of Food (Dine-In) (100/100) 100%: Store Appearance (Dine-Thru) (100/100) 65%: Guest Service (Drive-Thru) (100/100) 100%: Speed of Service (Drive-Thru) (100/100)	
Shop Date: 12/23/2013 Hours: 11:00am (130am (130	Location Avg Y2013 (9 shops): 90.09 % Survey Avg Y2013 (496 shops): 93.74 % * NA answers are omitted from scoring (total possible points will vacy from shop to shop) GeoVerify (go to GeoVerify mobile app): At 11:41:23 AM EST on 2013-12-23 the shopper's phone register (6.58 mi/10.59 km from Shop Location) GV status: Correct by Jennifer Kasinger	